



ETELIC PRIVACY POLICY

Last Revised: September 6, 2016

General

Your privacy is important to us. This privacy policy sets out how ETELIC uses and protects any information that you give ETELIC when you use our **Turanto Cloud Application Platform** services' through the <u>www.turanto.com</u> website and other webpages (the "Turanto Site") which we operate and in which we post a direct link to this policy. This Privacy Policy Statement applies exclusively to the Turanto Site.

ETELIC is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this Turanto Site, then you can be assured that it will only be used in accordance with this privacy policy.

What information do we collect?

You can visit the Turanto Site without telling us who you are and without revealing any information about yourself. There are times, however, when we may need certain information from you such as:

- Information that you provide to us for the purpose of registering with us including email address for creation of user account.
- any other information that you choose to send to us

What we do with the information we gather?

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Enable your use of the services available on the Turanto Site
- We may use the information to improve our products and services
- Internal record.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customize the Turanto Site according to your interests.



Turanto

- We may post customer testimonials on our Turanto Site, which may contain personally identifiable information. We do obtain the customer's consent prior to posting the testimonial to post their name along with their testimonial.
- send you email notifications which you have specifically requested
- deal with enquiries and complaints made by or about you relating to the Turanto Site
- keep the Turanto Site secure and prevent fraud

Security

ETELIC is committed to taking reasonable efforts to secure the personal information you choose to provide us. To protect the privacy of any personal information and to prevent unauthorized access or disclosure, ETELIC has put in place suitable administrative procedures, access controls and store all the personal information you provide on secure (password- and firewall-protected) servers.

However, no Internet or e-mail transmission is ever fully secure or error free. In particular, e-mail sent to or from Turanto Site may not be secure. Therefore, you should take special care in deciding what information you send to us via e-mail. Please keep this in mind when disclosing any Personal Information to ETELIC via the Internet.

You are responsible for keeping your password and other login details confidential. We will not ask you for your password (except when you log in to the website).



Links to Third Party Websites

Our Turanto Site may contain links to other websites for your convenience or information. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

We may choose to decide on disclosing your personal information to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this privacy policy.

We may choose to decide on disclosing your personal information to the purchaser (or prospective purchaser) of any business or asset that we are (or are contemplating) selling.

Except as provided in this privacy policy, we will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

Protecting children's personal information

Turanto Site is a general audience site & ETELIC does not knowingly collect Personal Information from users who are under 13 years of age.

Changes to this Statement

ETELIC will review and update this policy periodically and ETELIC reserves the right to update or modify this Policy at any time and from time to time without prior notice. If there are updates to the terms of this Privacy Policy, we will post those changes and update the revision date listed on this document, so you will always know what information we collect online, how we use it, and what choices you have.

Contact Information

If you have any questions about this privacy policy or our treatment of your personal information, please write to us by email to <u>contact@turanto.com</u>